



# Total Home Health COVID-19 Infection Control

Total Home Health is committed to the care and well-being of our patients and staff. We are monitoring the spread of the Coronavirus (COVID-19) pandemic and responding to the challenges of infection control. We want to assure you that Total Home Health exercises a multi-faceted approach to infection control any time we are in contact with our patients.

Being accredited by The Joint Commission means Total Home Health's infection control policies and protocols have been audited and approved by the nation's leading healthcare accreditation company. Additionally, Total Home Health follows the recommendations of the Center for Disease Control (CDC) and The Centers for Medicare and Medicaid Services (CMS).

COVID-19 Infection Control protocols include:

- Use of Personal Protective Equipment (PPE), as recommended by the CDC
  - The use of hand sanitizer with an alcohol content of 60 to 95% before and after a patient visit
  - Putting on personal protective equipment, prior to entering the home
- Handling of Equipment
  - The bagging, separation and isolation of returned equipment
  - The use of Medical-Grade disinfectant
  - Stand-alone cleaning and maintenance facilities at all Total Home Health warehouse locations

For instances when Total Home Health is providing care for a patient suspected or having tested positive for the COVID-19 virus, Total Home Health will:

- Call the family for latest update on patient condition
- Provide instruction and training utilizing "social distancing" standards
- Provide "curbside" instruction whenever possible

For instances when Total Home Health is providing care for a patient suspected or having tested positive for the COVID-19 virus, Total Home Health requests the patient and family:

- Keep entrance to the home clear
- Isolate any person within the home identified as being infected with the virus to a separate room when our employee enters the home OR, keep a 6-foot distance in the same room
- Provide a trash receptacle outside the home for the disposal of the PPE, used by the Total Home Health employee
- If PPE must be removed in the home, it is requested the identified persons move to another room
- Once outside the home, the employee will perform standard infection control protocols including proper removal/disposal of PPE and hand sanitizing procedures

For more information on proper infection control and patient interaction, please visit the Center for Disease Control's website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or call us at 847-931-9300.